

Professional Water Systems, Inc.

SMS Privacy Policy and Terms & Conditions

Effective Date: June 26, 2026

SMS Privacy Policy

Professional Water Systems respects your privacy. This SMS Privacy Policy explains how we collect, use, and protect information related to SMS text messaging communications.

Information We Collect

When you opt in to receive SMS messages from us, we may collect your mobile phone number, your consent to receive messages, and related message interaction records needed to provide and manage SMS communications.

How We Use SMS Information

We use SMS information only to send messages you have requested or agreed to receive, respond to your inquiries, provide customer support, deliver service-related updates, and comply with applicable legal or regulatory obligations.

No Third-Party Data Sharing

We do not sell, rent, or share SMS opt-in information, mobile numbers, or SMS consent data with third parties for marketing or promotional purposes. SMS information is used only for communications related to Professional Water Systems and may be shared only with service providers as necessary to deliver text messages or as required by law.

Data Security and Retention

We take reasonable measures to protect SMS-related information from unauthorized access, use, or disclosure. We retain SMS information only as long as necessary to provide messaging services, maintain records of consent, comply with legal obligations, or resolve disputes.

SMS Terms & Conditions

By opting in to receive SMS messages from Professional Water Systems, you agree to receive text messages related to our services, including service updates, appointment communications, support responses, and other informational messages.

Consent

Your consent to receive SMS messages is voluntary and is not a condition of purchasing any goods or services. Message frequency may vary depending on your interaction with us and the services requested.

Message and Data Rates

Message and data rates may apply. Charges are determined by your mobile carrier and your wireless plan. Professional Water Systems is not responsible for any charges imposed by your carrier.

Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying **STOP** to any message. After you send STOP, we may send one final confirmation message to confirm that you have been unsubscribed. After that, you will no longer receive SMS messages unless you opt in again.

Help and Support

For help, reply **HELP** to any SMS message or contact Andrew Hurlbut at 203-431-6897 or ahurlbut@professionalwatersystems.com.

Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages. Delivery of SMS messages may be affected by your mobile carrier, network availability, or device settings.

Changes to These Terms

We may update this SMS Privacy Policy and SMS Terms & Conditions from time to time. Continued participation in our SMS program after changes are posted means you accept the updated terms.